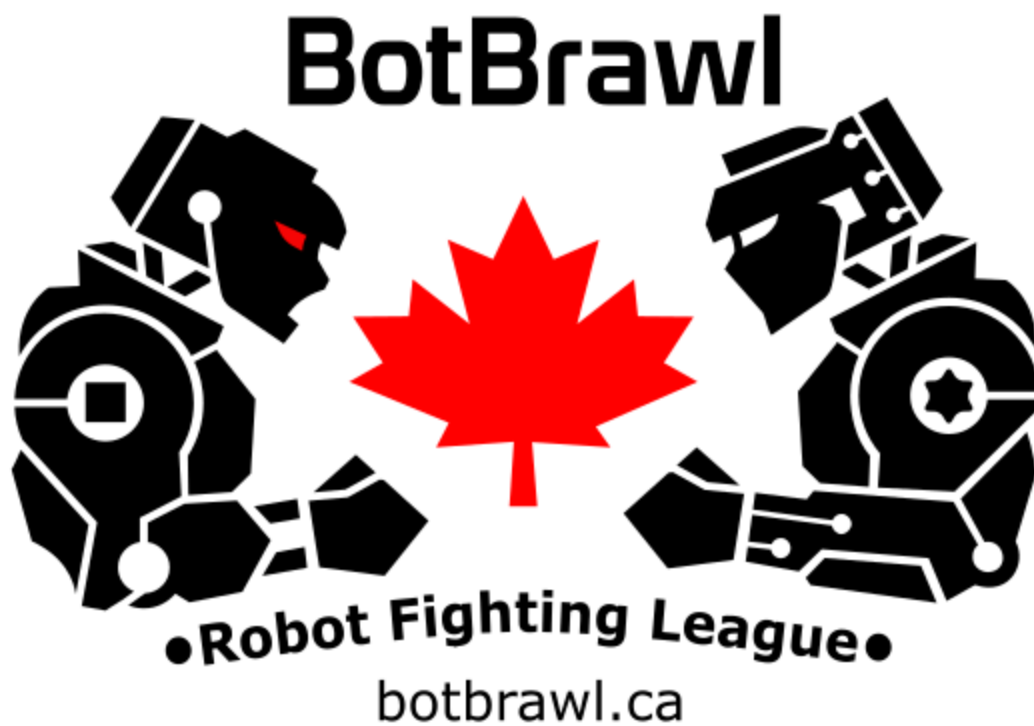


# **BotBrawl Events Inc.**

## **Refund Policy**



Revision: 0

Updated: June 6, 2026

## **1. Event Registration Refunds**

Thank you for participating in BotBrawl. We understand that plans can change, and we strive to handle cancellations fairly and transparently. Please review our registration refund policy below.

Refund eligibility for event registrations is strictly determined by the timeline leading up to the specific event. The schedule is structured as follows:

### **100% Refund**

You are eligible for a full (100%) refund of your registration fees if your cancellation request is received before the designated registration due date.

In the rare event that BotBrawl Events Inc. must cancel or reschedule an event due to unforeseen circumstances, all registered participants will be notified immediately. In the case of an outright cancellation by BotBrawl, a full 100% refund of registration fees will be issued to all participants.

### **50% Refund**

You are eligible for a partial (50%) refund if your cancellation request is received after the registration due date, up to 14 days prior to the start date of the event.

### **0% Refund**

No refunds will be issued for cancellations made less than 14 days before the event, or for "no-shows" on the day of the event.

## **2. Merchandise Sales**

All merchandise sales are final. BotBrawl Events Inc. does not accept returns, exchanges, or issue refunds for any merchandise purchased online or at an event, except in the case of verified manufacturing defects or items damaged during initial delivery. Some exceptions may apply.

## **3. How to Request a Refund**

To request a refund for an event registration within the eligible timeframes listed above, please contact our support team at [info@botbrawl.ca](mailto:info@botbrawl.ca) with the following information:

- Team Name
- Name of the event
- Details of the request

Refunds will be processed back to the original method of payment used during registration. Please allow 5 business days for the funds to appear on your statement.

**4. Updates and Revisions**

| <b>Revision</b> | <b>Date</b>  | <b>Modified By</b> | <b>Description of Changes</b> |
|-----------------|--------------|--------------------|-------------------------------|
| 0               | June 6, 2026 | Tyler Beadle       | Initial Release.              |
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